

Library Impact Case Study

Library concerned: Dr. Steevens Library Name of case study: Developing guidance for boards on their role in improving quality and safety Date of interview: 14 th November 2017	
Interviewee	Name: Maureen Flynn Job Title: Director of Nursing, Lead Governance and Staff Engagement for Quality Trust/Employing body: HSE Quality Improvement Division and Office of the Nursing and Midwifery Services Director
Summary of problem or reason for enquiry	Synthesising literature on leading practices for health care board members in the Irish context and making a repository of resources and reading available in an accessible form.
Brief description of the information found / service provided	<ul style="list-style-type: none"> • The initial literature review was undertaken by Gethin White (clinical librarian) in 2016 (focusing on previous ten years' publications, in Canada, USA, UK, Australia, New Zealand and Europe) • This informed the development of a draft guidance document for consultation • After consultation a further literature review was undertaken to identify emerging thinking – identifying nine new important sources informing the guidance. • The library distributed the monthly <i>Quality Digest</i> 28th August 2017 via email with direct links to articles. • Article No. 4 was spotted by the National Director, and sent on the day to the project group. Jones et al (2017), 'How does hospital boards govern for quality improvement? A mixed methods study of fifteen organisations in England', <i>BMJ Quality and Safety</i> (http://dx.doi.org/bmjqs-2016-006433). • As a result of receiving this article in a timely fashion the guidance was revised just before submission for authorisation for publication by the HSE Directorate (11th September 2017). • ISBN was requested and allocated by Bennery Rickard, Dr. Steevens Library and the library fulfilled legal deposit requirement on behalf of HSE. • Accompanying the guidance document is an online toolkit – which the library team Bennery Rickard and Laura Rooney Ferris (Systems Librarian) advised on the best approach to set up links in keeping with intellectual property rights. • Bennery Rickard and Laura Rooney Ferris also advised that the document be assigned a creative commons attribution-Non Commercial license . • A PDF was supplied to the Library for inclusion on <i>Lenus</i> , the Irish Health repository. http://www.lenus.ie/hse/

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<p>Summary of outcome and impact</p>	<ul style="list-style-type: none"> • Identification of seminal article and inclusion of findings P21 of the guidance document http://www.hse.ie/eng/about/Who/QID/governancequality/Board-role-Improving-Quality-and-Safety/2-Practices.pdf • Compliance to publishing standards and legal deposit • Supported the HSE Open Access Publishing Statement by making the publication available via Lenus http://www.lenus.ie/hse/ • Increased visibility because of inclusion within a national repository which is highly used by a broad range of researchers and policy makers. • Users of the toolkit have seamless access from one website to the core literature pertinent to their role as a health care board member (executive and non-executive). • Making the included HSE developed resources freely available for board members to take and adapt to their own specific content. The use of the creative commons attribution-Non Commercial license facilitates the broadest use of the HSE materials.
<p>Immediate Impact (including quotes)</p>	<p>“The services provided by Dr. Steevens Library supported the project group throughout the research cycle from the initial literature review to the final publication and distribution. The expertise of librarians informed all parts of the project and greatly enhanced the final output” : Maureen Flynn Director of Nursing, Lead Governance and Staff Engagement for Quality</p>
<p>Probable future Impact (including quotes)</p>	<p>Support in keeping the recommended reading sections of the online toolkit updated and relevant on an on-going basis.</p>

